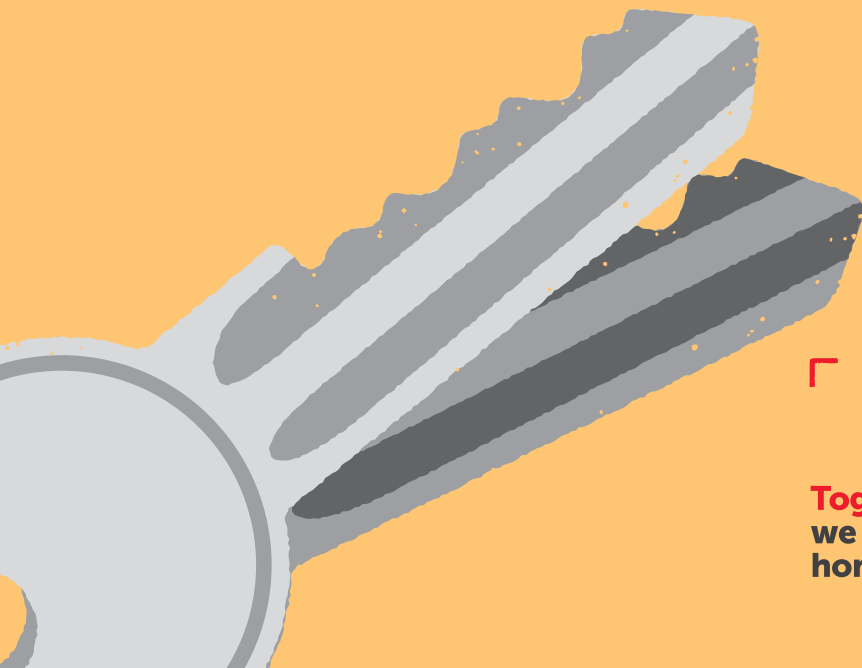


For housing officers

Crisis

Help to Rent Edinburgh

**Helping your
clients find a home
in the Private
Rented Sector (PRS)**



**Together
we will end
homelessness**

Help to Rent Edinburgh is a new service, commissioned by City of Edinburgh Council (CEC), to help people assessed as homeless by CEC into the Private Rented Sector (PRS). We provide advice, support and assistance to help your clients access and sustain private tenancies.

What we offer

- advice and support to help people find a home in the PRS
- income maximisation and affordability checks
- holistic support and training on tenancy skills, such as budgeting, understanding rights and responsibilities and getting on with flatmates
- flatmate matching service
- help with leases, inventories and viewings
- a deposit guarantee (instead of a cash deposit), plus help with rent in advance and furniture
- referrals for additional support
- advice, support and incentives for tenants to save up their own deposit over time
- ongoing advice and support during the tenancy, for tenants and landlords
- access to other Crisis services, such as our free classes, including core skills, IT and ESOL, our Work & Learning Coach and volunteering.

Who the service is for How to refer

We can work with families, couples and singles who:

- have been assessed as homeless by CEC (this includes intentionally homeless clients, as long as they have a local connection to Edinburgh)
- want to rent privately (including outside of Edinburgh)
- could afford to rent privately, either with or without Local Housing Allowance (LHA), but are experiencing barriers accessing the PRS
- are not excluded from LHA entitlement due to immigration status
- will commit to save up their own deposit over time, with our help, to replace the guarantee
- can manage a PRS tenancy now, with or without support.

We will initially accept referrals from CEC Housing Officers (homelessness services) only. You can use a referral form automatically generated by the CEC homelessness system to refer to us. Make sure you get your client's consent to be referred to Crisis.

Email referrals to
helptorent.edinburgh
@crisis.org.uk



What we need to know

Within your referral, please provide:

- household details, including members and housing need (i.e. size, restrictions)
- homelessness details and housing history, with any past tenancy problems (i.e. arrears, ASB)
- current income details
- health and addiction issues, if relevant
- support needs and support in place, if relevant
- contact details and any communication needs
- information on any risks.

What happens next?

- We will acknowledge your referral quickly. If we can't accept it, we will let you know why
- we will contact eligible referrals, meet them for an assessment and let you know the outcome
- we will let you know if a client you referred to us successfully moves into the PRS.

Questions?

Ask to see our step-by-step guide, checklist and FAQs for CEC Housing Officers.

Help to Rent Edinburgh team

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Tenant Support Officer
Landlord Liaison Officer
Progression Manager

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THE CITY OF EDINBURGH COUNCIL