**Private rented sector caseworker**

**Interview questions**

**Date:**

**Interviewee:**

**Interviewer:**

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| **Question** | **Comment** |
| 1. Can you tell us about your skills and prior experience in relation to the PRS co-ordinator role?
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| 1. We work with homeless and vulnerable clients, some with complex and differing support needs. Can you share with us your experience of working with individuals with either high support needs or challenging behaviour?
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| 1. How would you decide if a prospective client is suitable for PRS accommodation and how would you go about identifying their individual needs? Do you have a similar example from your working experience?
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| 1. What concerns might our clients have about private accommodation? How might you go about addressing their concerns?
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| 1. How would you go about ensuring that a particular property was correct for a particular client? What type of information would you gather to make such an assessment?
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| 1. What would be the main challenges for a client moving into new private rented accommodation and how would you help them to address these challenges?
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| 1. How would you deal with an overly demanding client, who rings you several times a day for support and assistance?
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| 1. This role will have to work closely with a range of different teams and staff members. Give an example of when you have worked successfully with different personalities, highlighting the key skills/qualities required.
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| 1. Why do you feel that you are the ideal candidate for this post?
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**Additional comments:**